

PROJECT INFO & FAQs

WBS No. S-000901-0013-4: 30-inch and 36-inch Cast Iron Water Line Improvements Along South Boulevard and Westpark Drive

Project Information

Q: What is the purpose of this project ?

A: The purpose of this project is to reduce the number of repairs on the existing water lines.

Q: What is going to be replaced/installed in this project?

A: Internal joint seals will be installed on the 30/36-inch cast iron transmission water lines. An 8-inch water line will also be constructed along Westpark Dr. and South Blvd. to take the service connections off of the 30/36-inch water line.

Q: How long is this project going to take to complete?

A: Construction duration is anticipated to begin late October 2018 and be completed May 2019.

Q: What are the construction work days?

A: The Contractor will work Mon-Sat between the hours of 7:00 am and 5:30 pm. There are situations when the Contractor will work outside of these hours in order to complete a connection on a utility, pour concrete, or an emergency.



Construction FAQs

Q: Will I be without water service? If so, for how long?

A: Utilities in some areas will be temporarily shut off to install a water line connection or to transfer services. This should only impact small areas, and will normally only take a few hours unless the Contractor runs into an unforeseen issue. You will be notified a minimum of 24 hours in advance of any planned shut offs.

Q: Will I be getting a new meter and when is this done?

A: The Contractor will be installing some new meters in areas where small diameter water lines are added. The new meter will be installed in the City's Right-of-Way and you will be notified 24 hours in advance of any planned disruption to service.

Q: Will the Contractor be removing trees in my front yard?

A: The City Right-of-Way extends beyond the curb and some distance into a yard, depending on the given street. The City and Contractor will make all attempts to protect existing trees in accordance with the tree protection plan provided in the plans. If you have specific personal items such as landscaping or other specialty items located within the Right-of-Way that you would like to save, we suggest you relocate such materials now.

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Construction

Q: Is my street going to be torn up?

A: The construction will require street cuts where installation of water lines, access manways and valves are required. During this process, access to driveways will be maintained as best possible for personal access. Excavation sites will be patched in accordance with City standards.

Q: Will updates be provided to residents?

A: The HOA president or representatives will be invited to attend the monthly project progress meetings which will allow them to provide periodic updates to the community.

Q: At some point, will I have issues accessing my driveway?

A: We do not anticipate replacement of any driveways along the project location. However, access to some driveways might be limited during the lane closure for the utility work and pavement repairs. Once construction begins on a street, the Contractor will give notice 72 hours in advance if they need to work on a specific driveway that fronts the street being constructed. Also, if the excavation on a driveway is required for any reason, you will receive notification from the Contractor a minimum of 24 hours in advance, prior to your driveway/entryway being removed.

Q: What if my irrigation system is damaged? If I have a damage claim, who do I contact?

A: The Contractor will perform the work inside the City Right-of-Way. We recommend that you take pictures of the sprinkler heads in the "on" position and be sure the pictures clearly show the number and the location of the sprinklers/heads that you have in the Right-of-Way area. The Contractor will cap off your sprinklers in the Right-of-Way that will be torn up with the intent to keep your sprinklers working in the rest of the yard. Your system (or at least certain zones) may stop working once work has commenced in the Right-of-Way as wires and lines do occasionally get cut inadvertently. Be sure to have a garden hose and traditional sprinklers ready to use during this period. If you believe that your sprinklers systems were damaged during construction, please contact Brian Cunningham, Construction Manager for the project. Pictures should help resolve any questions when the Contractor begins to restore sprinkler systems.

Q: Should I take photographs of my property before construction begins?

A: The Contractor is required to take pre-construction photos of all property prior to commencing work. If damage has been done to your property, you may report the damage to the City using the 311 System or by emailing PWECIP@houstontx.gov. A City representative will meet with you and will compare your property to the pre-construction photos to determine if any damage has been done. If so, the City will direct the Contractor to repair the damage.

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RIGHT OF WAY

For most of the homes in the area, the City of Houston project Right-of-Way will typically extend about 10-17-feet into the property from behind the sidewalk. During construction, access manways, valves and small diameter water line will utilize open excavation. Because of this Capital Improvement Project, the City and its Contractors have full access in this Right-of-Way. Once the project is complete, the City will require the Contractor to restore the impacted areas to existing or better conditions.

Construction

Q: Are they going to dig up my yard, or just my street?

A: The project will involve removing and replacing sections of the road and sidewalk, and in some locations, the existing water line within the grass area within the City Right-of-Way. If another need to access private property arises, the homeowner will be notified and asked to sign a right of entry.

Q: Is this project going to eliminate all the broken water lines?

A: Water lines within the project limits have a history of leaking. The goal of this project is to minimize leaks. If there are active leaks, please call 311 or use the self-reporting process at <http://www.houstontx.gov/311/>.

Q: Which areas are impacted first?

A: The Contractor has developed a construction schedule to provide an estimated timeline for work to commence at each location. The installation of access manways and internal joint seals of water lines may happen at different times requiring construction activities on your street to occur more than once.

Q: At open pit locations, will the streets be closed in that area?

A: The Contractor will be required to follow a traffic control plan to maintain safe traffic flow around construction activities. This may include the use of road closures, detours, concrete barriers, signs, temporary traffic signals, etc. Proper safety measures will be taken by the Contractor in and around open pits.

Q: How much equipment will be parked on my street and are there any off-site options?

A: The Contractor may stage some materials along the project alignment; however, they will have offsite storage available and will utilize it when possible.

Q: How can residents feel comforted that all restoration will occur properly?

A: Restoration of yards, sprinkler system, etc. will occur once all construction is complete. Additionally, the City will not approve of final payment to the Contractor until the City completes their own assessment to ensure restoration is sufficient. If you have concerns, please call 311 and document those concerns so that they can be addressed at the end of the project. Do not make the repairs yourself! The Contractor will make them at the appropriate time during construction.

Houston Public Works

Contact Info

Non-emergency needs:

- ◆ Dial 311 - Mention to the operator the following 3 things along with your issue:
 1. Project Number: S-000901-0013-4
 2. Name of the project: 30-inch and 36-inch Cast Iron Water Line Improvements Along South Boulevard and Westpark Drive
 3. Refer the concern to "Houston Public Works-Capital Projects".

Emergency needs: Contact Contractor's Superintendent or the 24-hour contact provided by the Contractor.

- ◆ **Resicom, Inc. (Contractor)**
Shi Shi Ahmadi, Project Manager/ 713-291-9882
John Tomaini, Superintendent/ 281-935-1188
- ◆ **Project Surveillance, Inc (Construction Management & Inspection)**
Brian Cunningham, Construction Manager/ 713-817-4299
Gary Furbur, Inspector/ 713-705-3158
- ◆ **Houston Public Works (Oversight)**
Samson D'Silva, Project Manager/ 832-395-2433
Robert Toliver, Senior Inspector/ 713-376-4931

For a complete listing of Frequently Asked Questions please visit:
<https://www.publicworks.houstontx.gov/ecd/faqs.html>

Today's presentation and additional project information can be found at:
<https://rebuildhouston.org/community-engagement>

HELPFUL LINKS

Project Specific Concerns

- pwecip@houstontx.gov

General Concerns

- 3-1-1 or 713-837-0311
- www.houston311.org

ReBuild Houston

- www.rebuildhouston.org

