

# PROJECT INFO & FAQs

Yorkshire Drainage & Paving Subproject 2 | CIP # M-000247-0002-4

## Project Information

**Q: What is the purpose of this project?**

A: The purpose of the project is to construct storm drainage improvements that address and reduce the risk of structural flooding in the area by improving street conveyance and sheet flow and providing detention, as needed, for mitigation.

**Q: What is going to be replaced/installed in this project?**

A: The project includes reconstruction of the roadway and replacement of the storm sewers. In most cases, the roadway will remain with the existing curb lines.

**Q: How long is this project going to take to complete?**

A: Construction will begin January 22, 2018 with completion set for March 2019. The project schedule may change due to weather conditions, contractor's production rate, and other factors.

**Q: What are the construction work days?**

A: The contractor will work Mon-Sat between the hours of 7:00 am and 7:00 pm. There are situations when the contractor will work outside of these hours in order to complete a connection on a utility, pour concrete, or an emergency.



## Construction FAQ's

**Q: Why have various markers and protective barriers been placed in some yards around trees, etc.?**

A: For most of the residential streets in the City of Houston, the right-of-way extends about 16 feet into yards from the back of the curb. As a result, the City of Houston and the contractors are granted full access into this right-of-way for this and any related projects. Once complete, the City is required to restore the disturbed areas to City of Houston standards. Additional right-of-way markers are in some yards, and removal of these causes added delays and expense. Please do not remove these markers or any projective precautions that have been provided in your yard.

**Q: Are they going to dig up my yard, or just my street?**

A: Construction will require digging up the entire street as well as portions of your yard within the right-of-way. Where this occurs, your yard will be restored by the City to existing conditions.

**Q: What about our trees?**

A: As mentioned earlier, the right-of-way extends about 16 feet from the back of the curb into your yard. The City and contractor will make all attempts to protect existing trees in accordance with the tree protection plan provided in the construction plans. In those instances where a tree must be removed, depending on type and condition of the tree, it will be replaced with the same size. Also, if you have specific landscape that you would like to save, we suggest you (personally) relocate such plant materials NOW!!!



## Construction FAQ's

**Q: At some point, will I have issues parking in my driveway or garage?**

A: Yes. On some days, you will be asked not to park in your driveway. However, you will be given ample notification of this condition through door hangers which will be distributed by the contractor. This will only occur on days that construction is being performed in front of your driveway. Naturally, rain and weather will have some impacts on the duration of these occurrences. Typically, you will be restricted from your driveway for 7-10 days.

**Q: What about my driveway?**

A: New driveway aprons are a necessary part of paving and drainage projects, as they are required to meet and connect existing driveways to the new streets. Depending on elevations your driveway apron may be reconstructed with a different entry slope. It may be necessary to obtain a right-of-entry from the property owner to enter your property if this new slope exceeds the maximum allowable design standards. This right-of-entry will allow the City to connect to the existing driveway further away from the street which will lower the slope of the new driveway.

**Q: What if I have an improved or special/decorative driveway and/or walkway?**

A: For portions of driveways (and front walkways) located in the right-of-way, the City is only required to return your driveway/walkway to City of Houston codes and standards. Residents are given two options:  
Option 1. The City will replace driveways/walkways with plain concrete at no cost to the homeowner.  
Option 2. The City will form the driveway/walkway to meet the new grades/slope. Homeowner would have the driveway completed with their desired finish at their cost. The driveway must be finished 2 weeks after it's been prepped by the City.

**Q: What about any school buses that typically drives on the affected streets?**

A: The City of Houston and contractor will work with the local school principals and school transportation coordinator to address the individual needs of the schools.

**Q: Will my street be at a different elevation than it is today?**

A: Over the past 50-60 years, *the topography of our area has obviously shifted. The intent of this project by the City of Houston is to minimize any street elevation change as best as possible, although some change may be required to establish the proper flow of storm-water, both above and below the streets for proper drainage for years to come.*

## RIGHT OF WAY

For most of the homes in the area, the City of Houston project right-of-way will extend about 16 ft. into the property. However, storm sewer and utility replacement will leave some residents with open excavations in their yards at times. As a result of this Capital Improvement Project, the City and the contractors are granted full access into this right-of way for this and any related projects. Once complete, the City is required to restore the impacted area of the grounds to the City of Houston standards.

## Construction FAQ's

### **Q: What should residents with sprinkler systems be prepared for?**

A: We recommend that you take pictures of the sprinkler heads in the "on" position and be sure the pictures clearly show the number and the location of the sprinklers/heads that you have in the right-of-way area near the street/curb. The construction company will make the effort to cap off your sprinklers in the right-of-way that will be torn up with the intent to keep your sprinklers working in the rest of the yard. The pictures should help resolve any questions when the construction company restores the sprinkler system. It is entirely possible your system (or at least certain zones) may stop working once work has commenced in the right-of-way as wires and lines do occasionally get cut inadvertently. Be sure to have a garden hose and traditional sprinklers ready to use during this period. If you believe that your sprinklers systems were damaged during construction please contact the project manager.

### **Q: How can residents be assured that all restoration will occur properly?**

A: Restoration of yards, sprinkler system, etc. will occur once all construction is complete. Additionally, the City will not approve of final payment to the contractor until the City completes their own assessment to ensure restoration is sufficient. If you have concerns, please call 311 and document those concerns so that they can be addressed at the end of the project. Do not make the repairs yourself! The contractor will make them at the appropriate time during the course of construction.

### **Q: What if I perceive that there has been damage to my property?**

A: The Contractor is required to take pre-construction photos of all property prior to commencing work. If you perceive that damage has been done to your property, you may report the damage to the City using the 311 System or by e-mailing [PWECIP@houstontx.gov](mailto:PWECIP@houstontx.gov). A City representative will meet with you and will compare your property to the preconstruction photos to determine if any damage has been done. If so, the City will direct the contractor to repair the damage.

# Contact Info

## Non-emergency needs:

- ◆ Dial 311 - Mention to the operator the following 3 things along with your issue.
  1. WBS number (M-000247-0002-4)
  2. Name of the project (Yorkshire Drainage and Paving Improvements Subproject 2)
  3. Refer the complaint to the “Capital Projects”.

## Emergency needs: Contact Contractor’s Superintendent or the 24-hour provided by the contractor.

- ◆ SER Construction  
Moe Elahmad, Project Manager / 832-405-2768
- ◆ Houston Public Works  
Nupur Krishnan, City Project Manager /832-395-2351
- ◆ TLC, Engineering Inc.  
Artanya Mills, Inspector/ 713-868-6900

## Additional Project Information can be found at:

- ◆ <https://rebuildhouston.org/community-engagement>

## HELPFUL LINKS

### Project Specific Concerns

- [pwecip@houstontx.gov](mailto:pwecip@houstontx.gov)

### General Concerns

- 3-1-1 or 713-837-0311
- [www.houston311.org](http://www.houston311.org)

